

Baggage Delay/Loss

Claim Form



American Life Insurance Company (MetLife)

Haffa House Hotel - Ruwi - 2nd floor

P.O. Box 894, Postal Code 114, Jibroo, Sultanate of Oman

Tel +968-24707827 Fax +968-24700463

▶ Please provide all relevant information completely and legibly.

Name of Claimant(s): First Last name

Policy number: Date of claim

Relationship to card member

Airline Flight no. (If applicable)

Time of departure Place of departure

Time of arrival Place of arrival

Type of expenses incurred*

*Please state the name and address

Declarations

I hereby grant MetLife my unambiguous consent, to process, share and transfer my Personal Data* to a recipient inside or outside this country (including but not limited to MetLife Inc. and / or American Life Insurance Company's Headquarters and their branches, affiliates, reinsurers, business partners and/or to any actual or potential assignee, novatee or transferee of MetLife) where the processing, transferring or sharing of my Personal Data is requested by any of the above mentioned recipients or necessary or required for the performance of MetLife's obligation under this application and/or the insurance policy, or to comply with any obligation which MetLife is subject to.

***Personal Data** means all information relating to me (whether marked "personal" or not) disclosed to MetLife by whatever means either directly or indirectly which concerns, including but not limited to, my medical conditions, treatments, prescriptions, business, operations, contact details, account balances/activities or any transactions undertaken with MetLife.

Signature of Claimant Date

Need help?

Country	UAE	Kuwait	Oman	Bahrain	Qatar	Any other Country
Call us	800 - MetLife (800 - 6385433)	+965 2 208 9333	800 70708	800 08033	800 9711	+971 4 415 4555
Mail us	P.O. Box 894, Postal Code 114, Jibroo - Sultanate of Oman					
E-mail us	CustomerCare.OM@metlife.com					