Flight Delay

Claim Form



American Life Insurance Company (MetLife)

Bahrain, Airport Road, P.O. Box 20281, Manama - Kingdom of Bahrain

Please provide all relevant information completely and legibly. T. +973 1 755 6608, F. +973 1 731 1229 - Gulflifeclaims@metlife.com Name of Claimant(s): First Last name Policy number: Date of claim Relationship to card member Reason for flight delay Airline Flight no. (If applicable) Expected time of departure Actual time of departure Expected time of arrival Place of departure Time of arrival Place of arrival Type of expenses incurred and for whom* (*Please state the name and address) Bank details of Beneficiary / Payee required for wire transfer Beneficiary / Payee Name Beneficiary / Payee Full Address Mobile No. E-mail Bank Name Currency Account Bank Address Bank Account Holder Name Bank Account No. Swift Code IBAN No. I, the undersigned, hereby confirm that all above information is correct and related to my Bank Account. Signature

Need help?

How to contact us						
Country	UAE	Kuwait	Oman	Bahrain	Qatar	Any other Country
Call us	800 - MetLife (800 - 6385433)	+965 2 208 9333	800 70708	800 08033	800 9711	+971 4 415 4555
Mail us	P.O. Box 20281, Manama 319, Kingdom of Bahrain					
E-mail us	Gulflifeclaims@metlife.com					
Website	www.metlife-gulf.com					

How to submit the form

Please send **original** documents to:

Customer Care - MetLife Bahrain, Airport Road P.O. Box 20281 Manama - Kingdom of Bahrain T. +973 1755 6608 F. +973 1731 1229

We are committed to providing you with the highest service standards. If you feel that we have not lived up to these standards we would like to hear about it, so we can put it right for you. Please visit our "Feedback and complaints" page on www.metlife-gulf.com to see how you can get in touch and learn about our Complaints Handling Process.

American Life Insurance Company (MetLife) is licensed and regulated by the Central Bank of Bahrain as an insurance company (overseas insurance licensee - conventional insurance business), with a common capital stock of US\$ 40,000,000.